

# Harmonised operations

The central level defines the methods, draws up the oversight plans, develops the network of experts and pools resources.

DSAC is ISO9001 certified for all its activities.

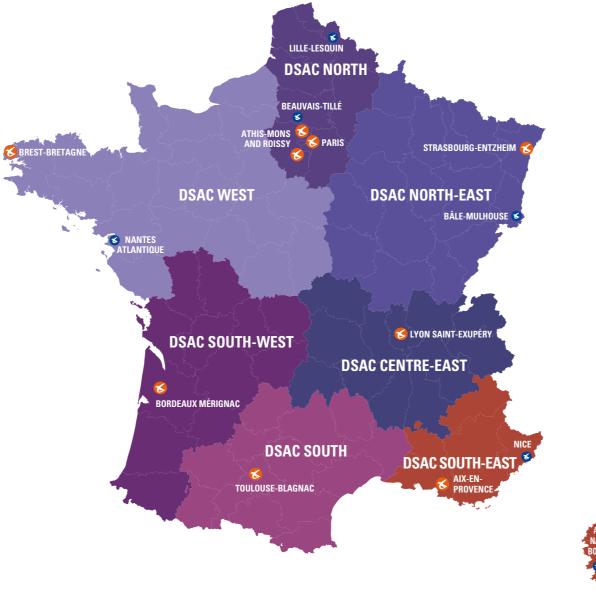


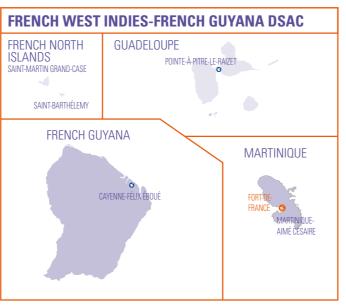
## Regional footing Inter-regional DSACs represent DGAC in the country as a whole, on users' doorsteps.

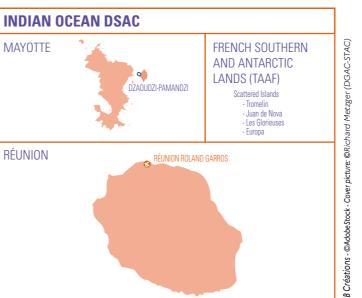
They are fully part of the expertise network and they oversee operators and users. They also carry out State missions on behalf of the prefects and central government, such as monitoring compliance with environmental rules.

# Internationally recognised

The expertise of DSAC and its officers is recognised in Europe and internationally, which helps make DGAC a **reference**.









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international standards.

Regulations

internationally.

oversight

requirements.

DSAC elaborates the national

**Certification and** 

Safety promotion

DSAC participates in the

of best practices for safety.

development and dissemination

safety regulations and takes part in

their development in Europe and

DSAC certifies and oversees civil

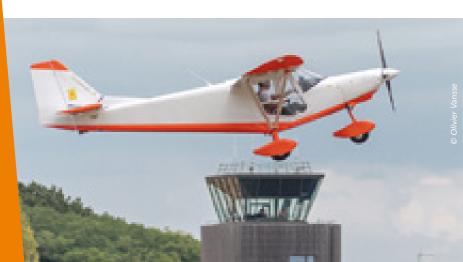
aviation operators with regard to

safety, security and environmental

DSAC is, within DGAC, guarantor of a high level of aviation safety and security according to national, European and

DSAC certifies and oversees the aviation sector's stakeholders; it supports them in their continuing improvement undertakings and the implementation of innovative technologies.

DSAC underpins the high level of confidence of users and citizens in an ever safer air transport and acts in favor of the ecological transition.



# One aim

DSAC's aim is to consolidate its position as a leading player and contributor within the European air transport system, capable to carry its positions in Europe and worldwide.

Attentive to the quality and added value of its actions, it acts pragmatically and in proportion to the identified risks, taking into account the maturity of operators; it facilitates the advent of innovative practices and technologies.

In the face of changing needs, constraints and risks, it adapts its resources and its operations while focusing on the quality of life at work of its staff.

Thanks to a sustained modernization of its resources and methods, it aims at continuously improving the service provided to reach the levels of availability and responsiveness expected by aviation industry stakeholders.

Within DGAC, DSAC is committed to being an eco-responsible administration in its operation and internal organisation.

# 941 staff (01/01/2022) 8 skill areas



### **State activities**

on behalf of central government

Airspace, land-use planning, economic regulation for air transport stakeholders



#### **Airworthiness**

Certification of aircraft, maintaining airworthiness, maintenance



#### Airports

Infrastructure, operations, wildlife hazards, aircraft rescue and rirefighting



#### Air navigation

Service providers and training organisations, systems and equipment, staff fitness and competences



### Aircrews

Professional and non-professional flight crew training, examinations, fitness and licences



### Air operations

Commercial aviation, general and leisure aviation, helicopter/drone operations



### Security

Efficiency of security measures, information systems security



#### **Environment**

Consultation with local communities. monitoring of compliance with environmental rules, particularly relating to noise pollution



Acting with total impartiality by providing equal treatment for everyone of our partners and users throughout the country; comply with DSAC's ethical

### **Professionnalism** and expertise

Harnessing skills, in terms of knowledge, know-how and interpersonnal skills, making sure that decisions are traceable and processes are rigorous, complying with set guidelines, adopt a professional attitude in relations with partners.

#### **Efficiency**

For everyone to have a role in the collective performance, optimising skills, resource availability and working methods' efficiency.

Values

# Respect and listening

Listening to and take into consideration stakeholders' expectations and constraints without compromising on aviation safety and security.

Drawing on the diversity of DSAC's staff, listening to the agents and teams, ensuring their professional development and promoting an appropriate balance between personal life and professional activities.

## **Transparency**

Communicating objectives and methods. Justifying decisions taken.





dgac